



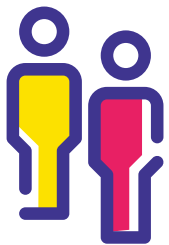


HEC, a part of the HEC Group, is a leading provider of
Higher Education. The HEC Group is a leading provider of
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Higher Education.

Healthcare Excellence Canada is a new organization with a relentless focus on improving healthcare, with – and for – everyone in Canada. We were born of a belief that everyone in Canada wants and deserves excellent healthcare. But as was evident before the pandemic and COVID-19 has made even more clear, we're not there yet. The scale of our solutions needs to match the scale of the challenges facing our health systems as they recover and begin to rebuild.

Our Strategy

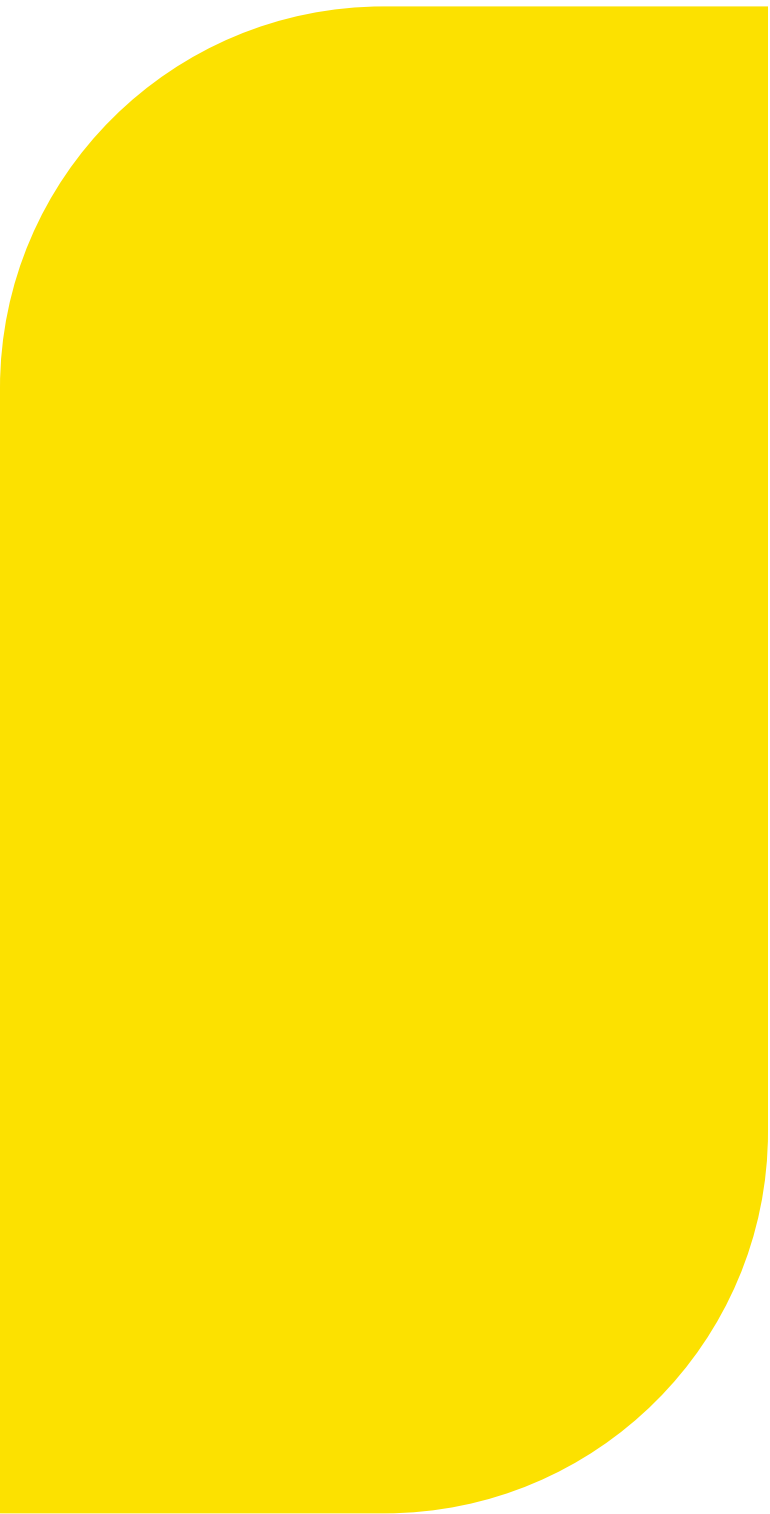
This five-year strategy – the first for our new organization – builds on our legacy and was developed with input from people in every province and territory. It captures what excellence in healthcare means to them, the issues that matter most and how we can help.



Over the next five years,
we will invest in
1,100 people
to help us
achieve our vision
by 2026.

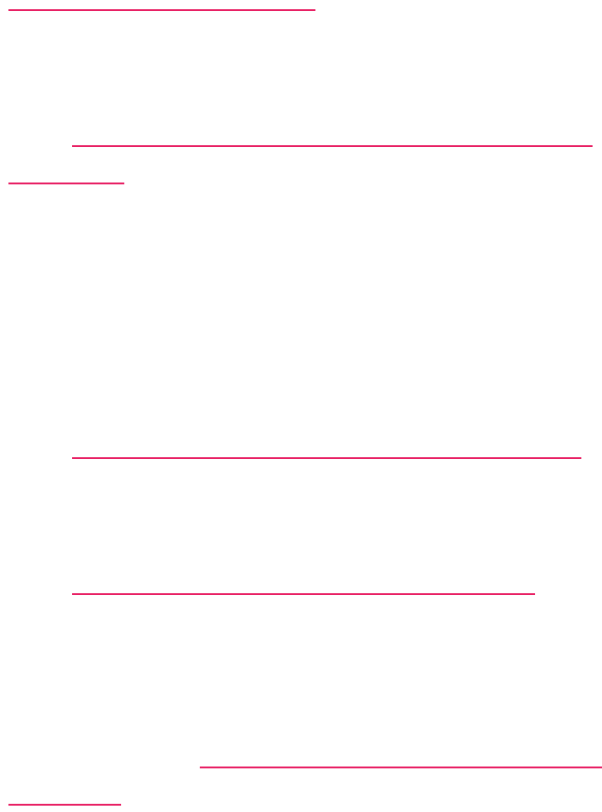
Through our strategy, we will invest in 1,100 people to help us achieve our vision by 2026. This includes investing in our people, our infrastructure, and our technology. We will also invest in our research and innovation, and in our community and patient engagement. Our strategy is a blueprint for the future of our organization, and we are committed to making it a reality.





B. ild capabilities, enable excellence in health care

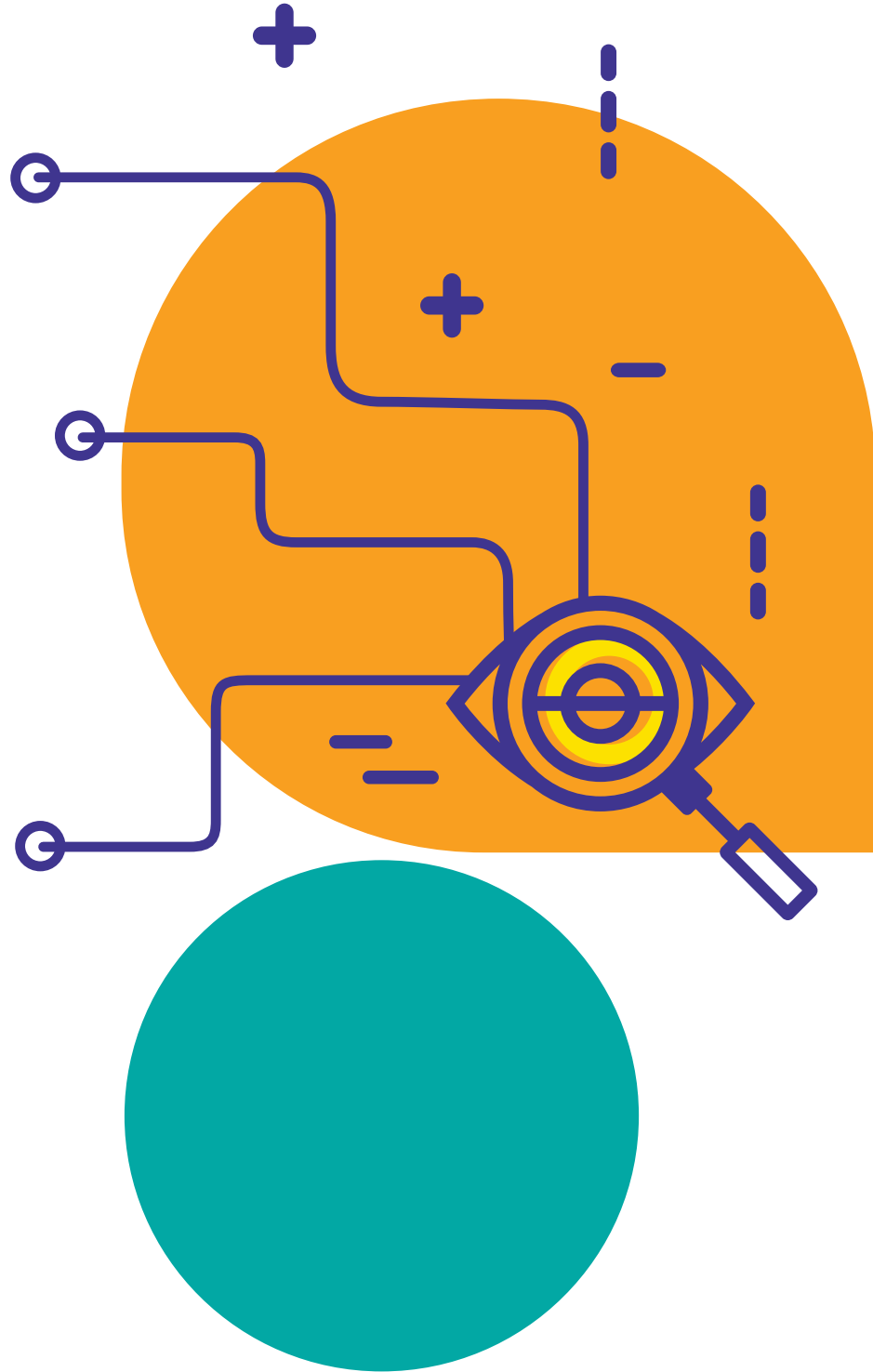
- W → Capabilities → Enablers → Excellence



Our Focus

Care of older adults with health and social need

Supporting people to live well in later life



Quality and Safety Performance

Leadership and governance, patient and family engagement, and safety and quality performance are all interconnected and all essential to the success of a health care organization. Working together, they can create a culture of safety and quality that is the foundation for a high-performing organization.

Leadership experience of patients, caregivers and communities

Executive leadership is responsible for setting the vision and strategy for the organization, and for ensuring that the organization is focused on meeting the needs of patients, caregivers and communities. (e.g. HEC, P, P, S, C)

People in the workforce

Executive leadership is responsible for ensuring that the workforce is equipped with the skills and knowledge needed to provide high-quality care. (e.g. M, R, R, H, P, S, L)

Value

Executive leadership is responsible for ensuring that the organization is focused on providing value to patients, caregivers and communities. (e.g. V, B, H, T)

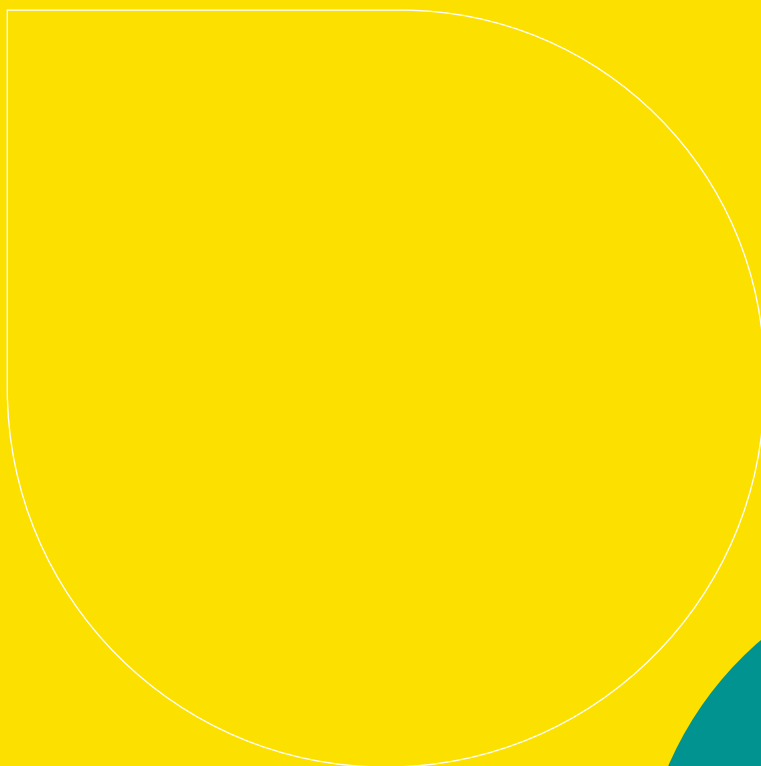
Compliance and equitable care

Executive leadership is responsible for ensuring that the organization is compliant with all applicable laws and regulations, and that care is provided equitably to all patients. (e.g. A, J, W, W, C, C, P)

Financial, Innovation, and Market Priorities

Executive leadership is responsible for ensuring that the organization is financially sound, innovative, and focused on meeting the needs of the market. (e.g. W, P, S, 2021, S, M, N, C)

O. r Val. e



Order of Priority and Program

W... A...
 H... C... HEC...
 (FPT)
 B...

a. Strategic alignment

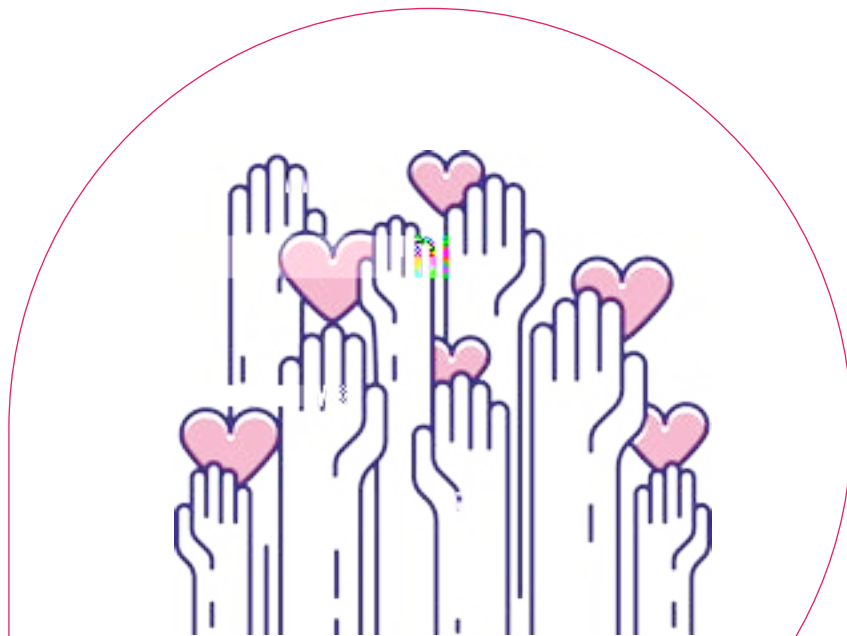
- D...
 • HEC'
 • HEC'
 • HEC'

b. Organizational Readiness & Capacity

- D... HEC...
 • R...
 • R...
 • T...
 • C... / P...

c. Expected Reach & Impact

- D...
 • P...
 • H...
 • Q...
 • E...





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